



Annual Report
2016-2017



A Message from the President & CEO.....

Unity, integrity, prosperity, expanding services to our clients and the opening of new commercial and service opportunities have highlighted an eventful year at JCI. Several record accomplishments are: serving 1,128 persons, placement of 374 persons with disadvantages and barriers to employment into meaningful and productive jobs. The expansion of IPS -

Supported Employment Services to include mental health and substance abuse services in Johnston and Harnett counties has rapidly proven successful in providing a resource for the population in need. There were 51 youth enrolled in post-secondary/advanced training and 72 youth placed in work-based learning.

JCI could not have accomplished so much without the support of our 287 employers located throughout the counties served, and the many commercial partners to whom we deliver quality products and supplier solutions. This year boasts the highest manufacturing revenues in the history of the company and the employment growth of the company in manufacturing has increased by 24%, many placed through our programs.

Additional accomplishments are continued supplier relationships with a number of large national and international companies and the continuation of our relationships within the field of education. We solidified our partnership with Johnston County Schools through our Occupational Course Study program in all high schools. The success of the material logistics relationship with Johnston County's elementary and middle school science classes through the i3LASER science kit sustainability initiative have continuing interest in other schools districts.

We continue serving 5 counties; Johnston, Lee, Wayne, Harnett and Sampson and are always open to everyone in these communities. Please consider a visit to learn more about what we do and how our program services can impact someone's life or through our manufacturing capabilities by becoming a commercial partner.

We graciously thank and acknowledge the many supporting agencies and commercial partners who provide the support, guidance, and opportunities for JCI to use our talents to make life richer and more personally fulfilling to those in our communities with disabilities and barriers to the workforce.

A handwritten signature in black ink, appearing to read "M. S. ...". The signature is stylized and cursive, written on a white background.

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First Citizens Bank

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Johnston County
Schools

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Career Development
Coordinator (retired)

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Curriculum Specialist
Teacher
(retired)

Executive Team



Patricia Little
Vice President



C.W. (Bill) Sharek, Jr.
President & CEO



Johanna Barker
Vice President

OUR MISSION

We promote success in people by being the best example of integrity, teamwork, and performance in a dynamic work environment.

OUR VALUES

JCI is an entrepreneurial, private, not-for-profit corporation dedicated to empowering people with disabilities or disadvantages to succeed through training and employment.

OUR VISION

In everything we do, we will conduct ourselves with integrity, compassion, and dignity to ensure those we serve are provided an opportunity for employment.

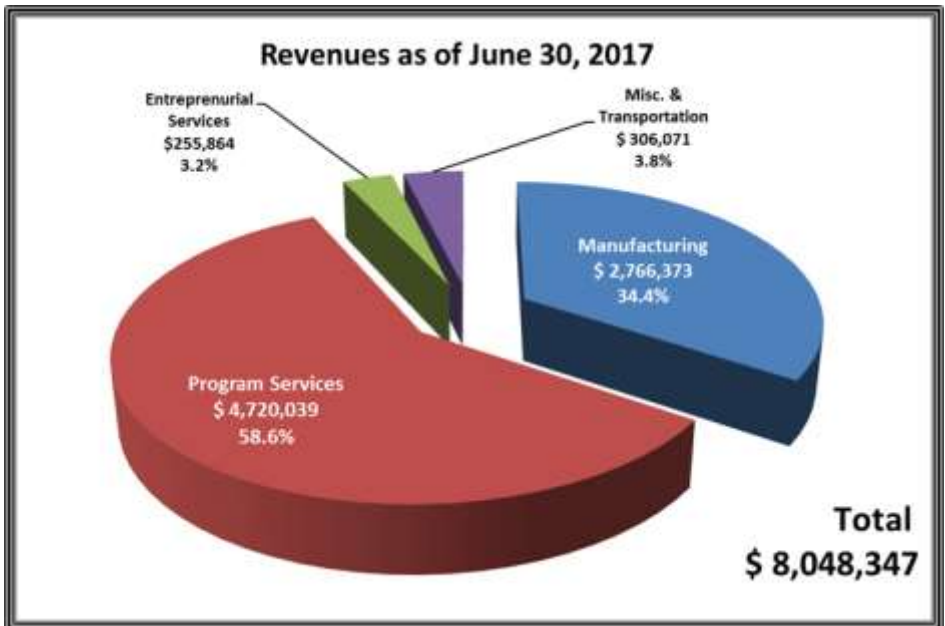
Major Accomplishments in the 5 Counties Served:

- People served - **1,128**
- People placed in employment - **374**
- Employers assisted by programs - **287**
- Youth who obtained a GED, high school diploma or advanced credential - **51**
- Youth placed in work-based learning - **72**

JCI provided a

\$4,046,740

economic impact through placing people in
employment



Programs & Services Highlights



JCI continues to lead the way as a service provider not only in our county but statewide and continues to have success with our entrepreneurial sites: Cyber Café, JCI Thrift Store & Donation Center and with the Selma Train Station. Here are just a few of the accomplishments over the past year.

- JCI was chosen as the service provider for the “Hurricane Matthew Disaster Relief Employment Grant”. This federal grant, from the U.S. Department of Labor, was made available through Title III of the Workforce Innovation and Opportunity Act and is administered locally by Capital Area Workforce Development Board and JCI. Eight Johnston County residents who became unemployed as a result of Hurricane Matthew were placed in temporary jobs that assisted with local recovery efforts in Johnston County communities. Upon completion of the grant, two participants were hired in full-time positions as a result of their work.
- Since November of 2014 JCI has implemented Individual Placement and Support (IPS) Supported Employment Model for persons with mental health and substance abuse barriers. In 2016, this program assisted 91 individuals to choose, acquire and maintain competitive employment within the community.
- Consumers look for CARF Accreditation to assist in their decision-making of selecting their choice of treatment for addiction and substance abuse, rehabilitation of a disability, home and community services, retirement living, and other health and human services. CARF performed JCI’s internal examination in November. JCI demonstrated that it conforms to rigorous and internationally recognized CARF standards. Based on the results of the survey, CARF prepares a written report of the provider’s strengths and areas for improvement. Upon review, CARF had no recommendations for improvement at JCI! This is the second time in JCI history of 0 recommendations and less than 3% of organizations achieve this outcome of excellence!
- Adolescent Parenting Transitions is a Johnston County collaborative that creates pathways to progress by working to break the intergenerational cycle of disconnection. APT exists to reduce the likelihood of disconnection for in school pregnant/parenting youth and young adults. In doing so, the collaborative also aims to decrease the likelihood that the second generation will themselves become disconnected. APT provides the resources, supports, and opportunities necessary for participants to make a successful transition to adulthood. JCI is proud to be a part of this along with United Way, Johnston Coalition on Adolescent Pregnancy Prevention, Johnston County Dept. of Social Services, and the Partnership for Children of Johnston County. To date, 28 participants have completed their High School diplomas.

Manufacturing Update

JCI's Manufacturing Division boasts the highest manufacturing revenues in the history of the company and the employment growth of the company in manufacturing has increased by 24%, many placed through our programs.

We continue to take great pride in empowering people with disabilities and or disadvantages in growing their abilities through the following divisions:

- Contract Manufacturing - assembly and kitting solutions as a cost-saving and time-saving measure for customers.
- Custom Wiring - electrical wiring harnesses and switch assemblies with CNC machining capabilities set us apart as a custom prototype shop.
- Custom Machining - experienced personnel with leading-edge technology bring innovative machining solutions tailored specifically for customer needs.
- Wood Products Division - manufactures products to specifications, with emphasis on competitive bid prices and guaranteed 100% on-time delivery.



STRATEGIC PLAN “AT A GLANCE” 2017-2018

Goal #1 - Manufacturing

Restructure existing manufacturing operations to focus on division stability, quality, and new business development while evaluating all business to eliminate subsidization and increase financial support of programs and JCI’s mission.

Goal # 2 - Program Services

Align service delivery capacity across all counties served to enhance employment and training and community-based support services.

Goal #3 - Corporate Administration

Realign corporate structure that positions JCI as a competitive organization supporting functions throughout all company locations and providing exceptional customer service to all stakeholders.



Empowering success . . .
throughout 5 counties!



Works for You!

Harnett County

411 E. Jackson Blvd.
Erwin, NC 28339
910.891.2710

Wayne County

NCWorks Career Ctr.
2006 Wayne Memorial
Goldsboro, NC 27534
919-731-7950
Ext. 250/258

Corporate

1100 E. Preston St.
Selma, NC 27576
919.743.8700

Johnston County

Behavioral Health Services

112 Richardson St.
Selma, NC 27576
919.965.6892

**Youth Services &
JCI Thrift Store**

912 N. Brightleaf Blvd.
Smithfield, NC 27577
Youth 919.934.1029
Thrift Store 919.934.1869

Cyber Café

514 N. Brightleaf Blvd.
Smithfield, NC 27577
919.938.7741



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